

- CMMS⁺, a robust AI Powered application for every Facility Management Contractor or a IFM Contractor to manage Planned Preventive Maintenance, Reactive Maintenance, Fault Reporting, Inspection, Quotation and Assets.
- An easy tool that is designed & developed with valuable inputs from Industry Experts, Professionals, and IFM Contractors. The Mobile App has abundant of features to Schedule, Track, Monitor and Act on all Scheduled and Due Dates for Inspections, Maintenance Services and Fault Reporting.
- Advanced features such as Manpower Scheduling, Geo location, On-Site Sign off and Real time photo enables company to plan all the tasks more efficiently for a sky rocketing productivity, improved operational efficiency and substantial cost savings.

DIGITAL PPM INSPECTION

- Schedule Inspections of various frequencies for multiple months or years.
- Assign Technician for scheduled Inspections with Mobile Push Notifications.
- Create customized Inspection Templates/Checklists.
- Conduct and update inspections via mobile with real-time status tracking.
- Record and assign identified faults to the Repair Team for timely follow-up and action.
- View and export completed inspections with Before & After photos.
- Track progress and reschedule PPMs through a Calendar View.







FAULT REPORTING

- Register fault cases via Public QR Code, Web Portal, or Mobile App.
- Assign technicians from the Web Portal with instant Push Notifications.
- Technicians update job progress with photos after issue resolution.
- Receive email alerts on fault status updates and completion.
- Track response and completion times using SLA settings.
- View and verify before-and-after images submitted by technicians.
- Generate detailed Fault Reports as PDF with photos and remarks.



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🖺 QUOTATION - WORK ORDER

- Create quotations from Fault Reports, Job Orders, or directly within the system.
- Set multi-level approval workflows with options to acknowledge, reject, or amend.
- Use built-in Fixed Schedule of Rates (FSR) and contract discounts for easy quote preparation.
- Manage multi-trade quotations and attach supporting documents or remarks.
- Submit Final BQ Claims with detailed measurements and Star Rate items after job completion.
- Export, clone, or revise quotations easily with PDF/Excel options.
- Track status, timeline, and approvals through powerful filters and visual overviews.













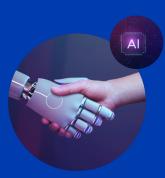






AI FEATURES

Our Al-powered Facility Management Chatbot is designed to simplify and enhance facility operations by acting as a single intelligent interface for users, technicians, and managers. It seamlessly integrates multiple systems (Fault Reporting, IoT, PPM, etc.) to provide a smarter, more efficient, and data-driven approach to facility management.



CORE VALUE PROPOSITION

1. Simplify Fault Reporting

Easily log issues via WhatsApp, Telegram, web, or mobile app — no manual tickets required.

3. Real-Time Status Tracking

Get instant updates on every issue — whether it's assigned, in progress, or completed.

5. Centralized Dashboard

Receive smart suggestions for quick fixes and preventive actions based on recurring issues.

7. Multilingual User Support

Communicate and interact in your preferred language for better accessibility.

9. Centralized Communication Hub

One unified platform for all facility-related updates, queries, and reports.

2. Automated Task Assignment

Automatically assign faults to the right technician based on expertise, location, and availability.

4. Al-Powered Assistance

Dedicated interfaces for Users, Technicians, and Facility Managers to manage tasks efficiently.

6. Predictive & Preventive Maintenance

Predict potential failures early and schedule maintenance to reduce downtime.

8. Improved Efficiency & Cost Savings

Reduce delays, manual effort, and operational costs through automation.

10. Comprehensive Analytics Dashboard

Integrated dashboard combining Fault Reporting, IoT data, and PPM insights for smarter decisions.

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11. Seamless Omni-Channel Access

Chatbot available on WhatsApp, Telegram, web, and mobile — for smooth, flexible interactions anywhere.

Mobile APP Features

- Inspections scheduled for the day can be viewed from Mobile App.
- Geo location: Technician can only respond to a fault case within the fault location.
- Multiple Before and After Photo can be captured for a single fault case.
- Mark the Pending Case as waiting for Parts Replacement or Pending for Quotation.
- Capture Technician Signature with Time Stamp.
- Capture asset info upon scanning Asset QR.
- Provision to capture multiple Before and After Photo.
- Provision to attach Documents and Images.



Newgene Technologies Pte. Ltd.







